Health Care By the Numbers



Updated March 17, 2021

UNDERINSURANCE

by Ben Palmquist with Matthew Jacquez

Health care reforms usually focus on getting 'coverage' to the 30 million people who are entirely uninsured. But coverage is only useful if it gives people health care and financial security. Today's privatized insurance coverage is failing.

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What It Means to Be 'Covered' but Underinsured

Being underinsured means someone has health insurance coverage, yet is either required to pay more for health care than they can reasonably afford, or that cost barriers, coverage gaps, or narrow networks prevent them from getting the care they need. ¹ There is a key distinction between 'coverage' and 'care': expanding health coverage is often mistakenly interpreted as the end goal of health policy, but coverage is only useful if it actually gets people care and does so without decimating their finances. Guaranteeing care, not coverage, should be the real goal of the health care system. And by that measure, today's health care policies are failing. Every year, tens of millions of people are forced to skip necessary medical care, take on insurmountable financial burdens, and make impossible choices between paying for medical care or other basic needs. People on all forms of private and public insurance are being hurt.

Inadequate Coverage Is Pervasive

115 to 117 million

Number of underinsured adults in the U.S., not counting the 28-30 million who are entirely uninsured. Nearly 3 in 4 of these people are on private plans (not counting millions more on privatized Medicaid and Medicare "managed care" plans). ²

56-75%

Portion of adults age 19-64 who are underinsured, depending on the definition ³



1 in 2

Portion of American families each year in which someone is forced to delay care ⁴

1 in 2

Portion of underinsured adults who report problems paying medical bills or medical debt (52%) ⁵

2 in 3

Portion of insured people with major medical bills in the last year who had problems paying those bills. Half of them ended up paying bill they weren't even sure they owed because the bills were so confusing. 6

45%

Portion of underinsured adults who cannot get needed care because of cost ⁷

8.8 million

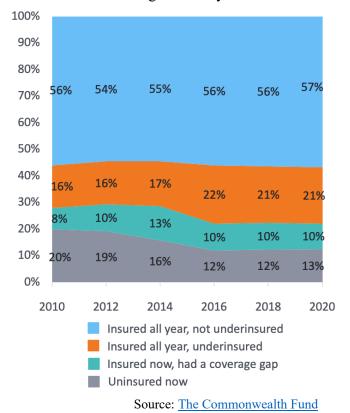
No. of U.S. adults every two years (11%) who try to get medical care and are turned away for financial or insurance reasons. Most other people who are forced to delay or skip care are stopped by price barriers before they even try going to the doctor. ⁸

Underinsurance Grew Worse Under the Affordable Care Act

The Affordable Care Act marketplaces insure 3% of the U.S. population,⁹ but the premium subsidies and cost-sharing assistance intended to make private insurance plans affordable are too low,¹⁰ are unavailable to middle-income people struggling with insurance prices, and do nothing to help the 97% of the population not on marketplace plans. By failing to control the prices that health care companies charge, failing to adequately fund Medicaid, failing to plug holes in Medicare coverage, and failing to further expand Medicaid and Medicare eligibility, Congress and state governments have decided to make nearly every household and employer pay more and more for health care and have left half the population in precarious straits.

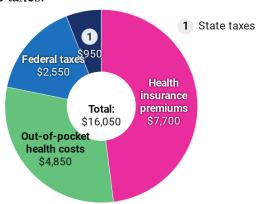
-1%

The combined underinsurance-and-uninsurance rate among adults under 65 held essentially even, declining just 1% from 2010 to 2018 as the Affordable Care Act was implemented. Although the number of people uninsured all year fell by 40%, the proportion who are uninsured at some point in the year grew by 25% and the proportion who are underinsured grew nearly 50%. ¹¹



\$16,050

The total amount in 2017 that a typical family of four on an Affordable Care Act plan had to pay for health care, totaling 20% of the average family's \$79,630 income. This includes \$7,700 (10% of income) for premiums, \$4,850 (6%) for out-of-pocket costs, and \$3,500 (4%) for state and federal health care taxes.



Source: Peterson-KFF Health System Tracker

42%

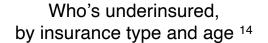
Portion of people with individually purchased insurance plans who are underinsured according to one narrow definition ¹²

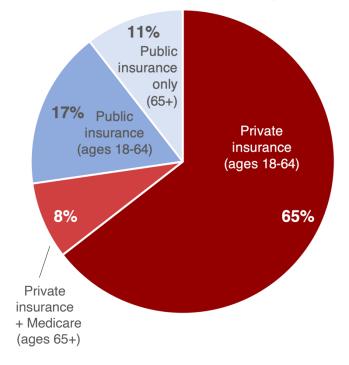
Up to 40%

Percentage of health care costs patients on Affordable Care Act plans are expected to pay *on top of* insurance premiums: 10% on platinum-rated plans, 20% on gold, 30% on silver, 40% on bronze¹³

Who's Underinsured

Nearly three-fourths of people who are underinsured are on private insurance plans, but under current federal and state policy, Medicare and Medicaid leave big coverage gaps, too. Women are underinsured more often than men because they tend to need more health care, so they must pay more in out-of-pocket costs even though they are paid less than men.





73%

Proportion of underinsured people who have private insurance

36%

Proportion of underinsured people who have public insurance

7/10

Proportion of all people struggling with medical bills who have insurance. Six out of ten have private insurance, one has public insurance, and three are uninsured. ¹⁵

1 in 3

Portion of women currently paying off medical bills, versus one in four men. Women are also more likely to have problems paying medical bills, have to delay or forgo care, and have to skip doses of medication or cut pills in half. ¹⁶

1 in 4

Women say they or a relative avoided the doctor because of cost concerns ¹⁷

For more on who's underinsured, see the following sections:

- Who's Most Often Forced to Skip Care, page 8
- Coverage Gaps and Cost Shifting Hurt People with Chronic Illnesses or Disabilities and Poor People the Most, page 13
- Employer-Based Insurance's Cost Burdens and Coverage Gaps, page 14
- Medicare's and Medicaid's Cost Burdens and Coverage Gaps, page 20

Delayed and Forgone Care

Tens of Millions Insured Yet Priced Out of Needed Care

1 in 2

Portion of American families with employer-based insurance each year (51%) in which someone is forced to delay care ¹⁸

1 in 3

Portion of all households in which someone was forced to skip care in the last year due to costs ¹⁹

1 in 4

Portion of these families who skipped care for a serious medical condition ²⁰

25%, 15% and 13%

Portion of adults who in the last year were forced to skip dental care, a doctor's visit and prescription medicine, respectively ²¹

1 in 11

Portion of seniors forced to skip care each year (8.9%). Thanks to Medicare, seniors have much better health security than the average working-age person, yet Medicare coverage gaps and cost sharing still let too many seniors fall through the cracks. ²²

+ 50%

Relative jump in the percentage of low-income households (<\$40,000 per year) who was forced to delay care for a serious medical condition due to costs from 2018 to 2019, up from 23% to 36% of low-income households ²³

60 million

Number of insured U.S. adults each year who are forced to skip care because of costs. This is 27% of all insured adults. Another 13 million uninsured people are forced to skip care (51% of uninsured adults). ²⁴

34 million

Number of Americans who know someone who died within the last five years because they couldn't afford care. People of color and low-income people are twice as likely to know someone who died as White people and wealthier people, respectively. People 18-44 are two-and-a-half times as likely to know someone as people over 65, virtually all of whom are covered by Medicare. ²⁵

30%

Average percent of the population that put off care each year due to costs from 2005 to 2018 ²⁶

58%, 35%, 26%

Portion of people forced to skip getting health care who skipped care because the price was too high, they couldn't find a doctor who'd take their insurance and/or the only providers they could find were too far away and hard to reach, respectively ²⁷

55%

Percent of workers who reported not being very confident they'd be able to get the treatments they needed in 2018. Only one in three were confident they could get care without financial hardship. ²⁸

Copays and Deductibles Block Access to Essential Care

62%

Percent of workers with high-deductible employerbased plans who said they or a family member had to skip care in the last year ²⁹

53%

Percent of workers in high-deductible employer-based plans who have less in available savings than the amount of their deductible ³⁰

\$7 to \$10

Level of outpatient copays that increased costly inpatient visits and hospitalizations among Medicare patients after the copays led patients to skip health care visits and develop more serious medical conditions ³¹

-42%

Decreased likelihood that chronic myeloid leukemia patients will stick to their full course of life-saving medication if they have to pay higher copayments (\$53 on average). 17% of patients with these higher copays stop taking their medication altogether. ³²

\$10

Minimum level of copays that led 8.3% fewer women to get mammograms, especially in high-poverty communities ³³

33%

Pct. of adults with high deductibles forced to delay care, versus 18% without high deductibles ³⁴

75%

Percent of people in the highest-deductible plans who said they or a family member with a chronic condition skipped or delayed medical care or prescription drugs for cost reasons in 2017 ³⁵

-34%

Decrease in men seeking emergency-room care for high-severity medical needs after they switched to a high-deductible health plan, suggesting high deductibles are leading many to avoid seeking critical care. Women did not, on average, reduce visits for high-severity care. ³⁶

+ 23.5%

Increase in emergency department expenditures for high-severity medical events among diabetes patients in low-income neighborhoods after employers shifted workers and their families onto high-deductible health plans. Days of hospitalization also went up, by 27.4%.

Medicine Priced Out of Reach

15 million

Number of U.S. adults each year who are forced to skip medicine for serious medical conditions ³⁷

58 million

Total number of adults (23%) forced to skip buying medicine in the past year ³⁸

40%

Portion of adults taking regular prescriptions who are forced to cut pills in half or skip doses because medicines and copays are priced too high ³⁹

70%

Percent of prescription medications that carry outof-pocket costs ⁴⁰

7 million

Number of seniors (14%) each year who skip filling a prescription because of costs. Among seniors with incomes under \$20,000 a year, 20% skip prescriptions, and 80% of all seniors' skipped prescriptions are for serious health conditions. ⁴¹

\$6,350

Amount seniors and people with disabilities have to pay out of pocket for medicines before Medicare covers > 75% of the costs of their prescription c^{42}

16%

Percent of those with diabetes who skipped diabetes medication for cost reasons ⁴³

Dental Care Denied

29% to 33.6%

Portion of people with no dental coverage ⁴⁷

62%

Portion of seniors with no dental coverage 48

1 in 4

Portion of low-income seniors who visit the dentist each year, less than half the rate of high-income seniors. Both low- and middle-income seniors cited cost barriers as the primary obstacle to care. ⁴⁹

1 in 5

Portion of adults under 200% of the federal poverty line each year who are forced to forgo dental care because of cost barriers. 12% of people whose incomes are 200-400% of the poverty line are similarly barred from care. ⁵⁰

29 million

Number of insured adults under 65 who were forced to skip filling a prescription due to costs in the past year. Two-thirds of these people have private insurance, and one-third have Medicaid and/or Medicare. 44

\$500,000

Bonus paid by Celgene to CEO Mark J. Alles in 2017 for boosting profits by tripling the price of life-saving cancer drug Revlimid to \$500+ per pill⁴⁵

\$32 billion

Net revenue captured by Celgene in the U.S. alone from raising the price of Revlimid 22 times from 2009 through 2018. Celgene also netted another \$19 billion in international revenue on top of this. 46

13%

Percent of kids 2-18 who have untreated cavities each year. Black kids are 1.5 times as likely as White kids not get treatment, and kids living in poverty are nearly 3 times as likely as middle- and upper-income kids not to get treatment. ⁵¹

1.5x

Higher likelihood kids will miss school and underperforming academically if they have poor oral health ⁵²

32

Number of states that provide no dental coverage or limited dental coverage for adults on Medicaid ⁵³

+ 1.1%

Additional costs to states of providing extensive dental benefits to all enrolled adults, as a percentage of total state Medicaid spending ⁵⁴

57%

Percent of dentists who do not accept Medicaid and CHIP payments, further limiting poor people's access to dental care. 63% of Black dentists participate in Medicaid/CHIP, but just 39% of White dentists do. ⁵⁵

92.4 million

Hours of work and school hours lost in 2008 to unplanned dental-care emergencies. People who couldn't afford care were two-and-a-half times as likely to lose work hours, and low-income workers are also less likely to have paid sick time off. ⁵⁶

2 million

Number of people who go to the emergency room each year for emergency dental care at a cost of \$12 billion in 2012. This is care that could largely be avoided by guaranteeing people preventable dental care. ⁵⁷

9.8 million

Number of adults who gained at least partial dental benefits through Medicaid expansion ⁵⁸

Who's Most Often Forced to Skip Care

The sixty million Americans who have health insurance yet are forced to skip care each year come from every part of the country, every political affiliation and all walks of life. Only those from the wealthiest of households is secure, yet not everyone faces equal risk. People in poor health, young adults, people with disabilities, people with lower and moderate incomes, women, parents, and LGBT are all more likely to have to skip care than people in good health, older, able-bodied, wealthier, male, childless, and straight people.

56% vs. 29%

Percent of adults under 65 insured only part of the last year who were forced to delay or skip care due to costs versus those with continuous coverage ⁵⁹

45% vs. 31% vs. 16%

Percent of lower-income, middle-income and higher-income adults who were forced to skip care in the last year due to costs ⁶⁰

43% vs. 22%

Percent of women in fair or poor health who were forced to skip care due to costs compared to women in excellent or good health ⁶¹

41% vs. 32% vs. 17%

Percent of adults age 18-34, 35-44, and 55+ each year, respectively, who are forced to skip care because of costs ⁶²

40% and 23%

Percent of people with disabilities who have delayed care (40%) and unmet care (23%) relative to people without disabilities (24% and 10%, respectively) ⁶³

38% vs. 35% vs. 26%

Percent of people under 65 on private individual plans or Medicaid who were forced to skip care in the last year due to costs compared to the percent on Medicare and the percent on employer-based plans, respectively ⁶⁴

36% vs. 32% vs. 21%

Percent of low-income (< \$25,000), moderate income (\$25,000-\$75,000) and higher-income individuals (\$75,000+) who are forced to skip care each year because of costs. 62% of people struggling to pay monthly had to skip care. ⁶⁵

31%

Percent of households with incomes under \$90,000 each year who are forced to skip care because of costs. Yet no working households are immune: 24% of households with incomes of \$90,000 to <\$120,000, 19% with incomes of \$120,000 to <\$180,000 and 13% of households with incomes over \$180,000 were also forced to skip care. ⁶⁶

36% vs. 26%

Percent of women and men, respectively, forced to skip care in the last year because of costs ⁶⁷

38% vs. 25%

Percent of parents with dependent children forced to skip care in the last year because of costs compared to childless adults⁶⁸

36% vs. 19%

Percent of American Indian/Alaska Native people forced to skip care by costs in the last year versus the percent of White people. 26% of Native Hawaiian/Pacific Islander people, 25% of Latinx people, 24% of Black people, and 19% of Asian people were also forced to skip care. ⁶⁹

29%, 22%, 17%

Portion of people with private individual insurance, private employer-based insurance plans, and Medicaid, respectively, who were forced to skip care due to costs ⁷⁰

30%, 26%, 23%, 17%

Percent of bisexual women, bisexual men, lesbian women, and gay men who delayed or did not receive care because of cost in 2015. In comparison, 14.1% of straight women and 11.7% of straight men reported delaying care. ⁷¹

21%, 27% and 30%

Percent of Republicans, Democrats, and independents forced to skip care because of costs in the past 12 months, 2019 ⁷²

26%

Portion of rural residents who said they have not been able to get health care when they needed it at some point in recent years. Of these people, 45% cited costs as an obstacle, 23% transportation or travel distance, 22% lack of available appointments, and 19% not being able to find a doctor who'd accept their insurance. ⁷³

Financial Burdens Shift Costs onto Families, Especially Sick and Poor People

As hospitals and drug companies drive health care prices ever higher and insurance companies generate enormous administration costs—and profits—American families are forced to pay more and more each year in both insurance premiums and out-of-pocket costs like deductibles, coinsurance and charges for uncovered care. When all these costs are combined with the income and payroll taxes that finance public health care programs, working families are spending 20-30% of their incomes on health care every year. Just about everyone who's insured benefits from the taxes they pay—people either get coverage through Medicare, Medicaid, the Veterans Administration or another public program or benefit from huge tax subsidies of employer-based and other private insurance plans—but insurance premiums, out-of-pocket costs, Medicare taxes and tax subsidies are all regressive. This shifts the costs of financing the American health care system from the healthy and wealthy onto people who are chronically ill or disabled, people recovering from severe injuries and people with lower incomes. Although the poor pay the most of their incomes, nearly all middle-income households are precarious, insecure and struggling too.

For more on how these financial burdens materialize in people's lives, see our fact sheet on Medical Debt at <u>dignityandrights.org/HealthStatistics</u>.

Households' Rising Health Expenditures

\$12,118

Nationwide per capita health care expenditure in 2020, a 5.2% increase from 2019 (outpacing growth in personal income and GDP) ⁷⁴

\$6,040

Average per-capita health expenditures across the next 10 countries with the highest spending in the world in 2019, half the cost of the U.S. ⁷⁵

#1

Highest per-capita health care spending in the world⁷⁶

\$34,100

Total annual health care expenditures for the typical family of four on employer-based insurance before tax subsidies in 2017. The family paid \$18,750 directly: \$4,400 on premiums, \$3,200 on out-of-pocket expenses and \$11,150 on federal and state taxes for health care. Employers pay another \$13,050 in premiums (much of which would otherwise be received by workers in the form of wages) plus \$2,300 in Medicare taxes. ⁷⁷

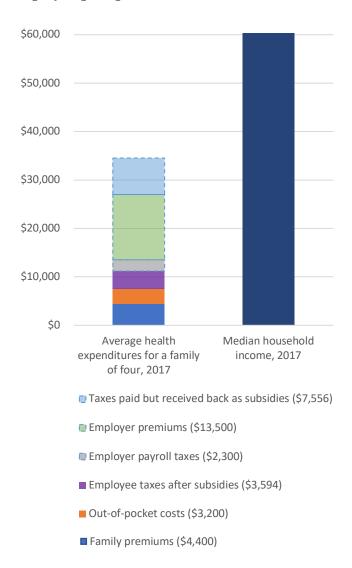
-\$7,556

Average federal tax subsidies for a family of four on employer-based insurance (combining deductions for employee and employer premiums, but not counting deductions for health savings accounts, flexible spending accounts or itemized health expenditures). These subsidies cost a total of \$291-324 billion in 2020, and are delivered primarily to upper-income households. ⁷⁸

\$26,544

Net annual cost of health care for a family of four on employer-based insurance after tax subsidies ⁷⁹

Health expenditures are a major portion of household income, especially if taxes and employer-paid premiums are included:



\$2,303

Portion of the average family of four's annual health expenses that go to insurance companies' administrative costs and profits (13.2% of insurance companies' revenue in 2020). On top of this, providers have to hire extra administrative staff to bill multiple insurers, and pass these costs onto households, employers and the government. This redundant billing and administration add up to 8.5% of all hospital spending, 13% of physician spending and 10% of spending at clinics or other providers. ⁸⁰

+ \$100

Average month-to-month increase in health expenses for the typical family of four with employer-based insurance from 2008 through 2018⁸¹

5 to 5.8%

Projected annual increase in national health expenditures, 2020 to 2030, significantly outpacing anticipated projected average annual income growth of 3.5 to 3.9% 82

\$20,650

Combined cost of employee and premiums plus outof-pocket costs for a typical family of four in 2020⁸³

\$25,100

Projected cost of employee and employer premiums plus out-of-costs in 2024 ⁸⁴

Out-of-Pocket Charges Cost Thousands a Year

Out-of-pocket costs—including copayments, deductibles and out-of-network fees charged on people's insurance plans and also direct payments from patients to medical providers for uncovered care—are growing every year. Legal limits on out-of-pocket costs far exceed what most families are able to afford and don't apply to out-of-network medical providers. And these are only direct medical costs: many people dealing with injuries and illnesses lose hours, jobs and income.

75%

Percent of insured Americans who said the amount they had to pay for their insurance copays, deductibles, or coinsurance was more than they could afford in 2015 85



\$4,704

Average price a family of 4 will have to pay for outof-pocket expenses on healthcare in 2018 86

4 in 10

Portion of adults (39%) who cannot afford an unexpected medical bill of \$400. 27% would have to borrow money or sell something to afford the bill, and 12% wouldn't be able to afford it at all. ⁸⁷

46%

Percent of adults who could not come up with \$1,000 for a medical bill within thirty days. Three out of four of these people are insured. ⁸⁸

\$405 billion

Total nationwide out-of-pocket expenditures, 2020⁸⁹

14%

Percent of a low-income families' income devoted to out-of-pocket medical costs, versus 5% for higher-income families 90

\$27,000

Median out-of-pocket expense seniors living past age 95 have to pay after they pass their 70th birthday. The 95th percentile has to pay an average of \$269,000. 91

\$16,300

Out-of-pocket maximum allowed by the Affordable Care Act for in-network care on family plans in 2020. There is no limit on out-of-network billing. ⁹²

\$17,943

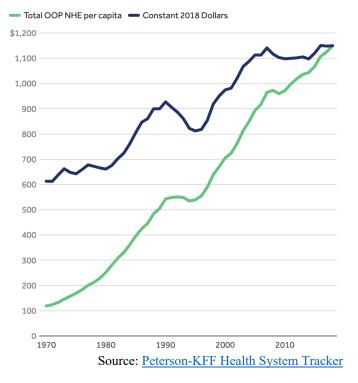
Average out-of-pocket costs among families declaring bankruptcy for medical reasons, 2007 93

20%

Increase in the dollar amount of out-of-pocket costs for insured patients from 2012 to 2016 ⁹⁴

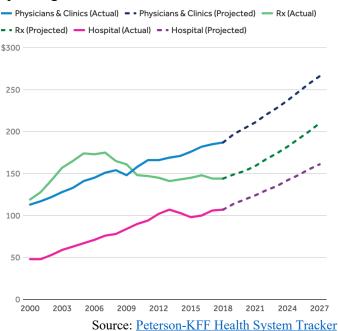
1.9x

Degree by which out-of-pocket costs outpaced inflation from 1970 to 2018 95



30%, 37% and 35%

Projected increases in physician, drug and hospital spending, 2020-2027 ⁹⁶



33%

Portion of households that say out-of-pocket drug costs are a significant financial burden on their household. 10% say the burden is "extremely significant." ⁹⁷

Deductibles Grow Higher and Higher

44%

Percent of people in high-deductible health plans who have less in available savings than the amount of their annual deductible. The same is true of 56% of people in high-deductible plans. 98

66%

Percent of people in high-deductible plans who could not pay off a sudden medical bill without going into debt ⁹⁹

+ 212%

Percent increase in the average health insurance deductible for covered workers from 2008 to 2018¹⁰⁰

4 in 10

Workers enrolled in a high-deductible plan who reported they don't have enough savings to cover the deductible in 2019 ¹⁰¹

\$1,350

Average deductible among workers with employer-based individual insurance plans in 2018 ¹⁰²

\$4,181 - \$4,467

Average deductible in 2020 on employer-based family plans with higher premiums and lower deductibles ¹⁰³

\$6,189

Average deductible on high-deductible employer-based family plans in 2020 ¹⁰⁴

4 in 5

Portion of insured workers with a deductible in 2017^{105}

+ 77.5 to 84.5%

Increase in the percent of employees enrolled in health plans with a deductible between 2010 and 2016^{106}

1 in 2

Workers had a deductible greater than \$1,000 as of 2017^{107}

\$1,975 - \$3,069

Increase in the average amount of the annual deductible between 2010 and 2016 108

4x

Increased amount of annual deductibles in jobbased health plans from 2007 to 2019 109

Coverage Gaps and Cost Shifting Hurt People with Chronic Illnesses or Disabilities and Poor People the Most

Cost sharing adds insult to injury for sick and poor people, heaping the biggest financial burdens for financing the health care system onto people who are already struggling with medical challenges or who simply don't have enough money to pay for health care and their other basic needs. For healthy, higher income people who don't need much care, copays and deductibles don't seem like that big a deal, but they add up quickly for people who need hospitalization, multiple visits to the doctor or clinic, or multiple tests, prescriptions, or procedures. A huge number of people with cancer and other chronic diseases end up in financial distress, and poor people are required to pay a much higher percent of their income into the health care system than the rich. And that's only direct medical costs: many people dealing with injuries and illnesses lose hours, jobs and income, and families of patients with the most severe injuries and illnesses often also have to pay thousands of dollars for transportation, lodging and food to stay close to their loved one or pay for equipment, supplies or renovations to enable them to care for a newly disabled loved one.

Зх

Amount people in poor health have to pay out of pocket to finance the health care system relative to people in excellent health ¹¹⁰

42%

Percent of new cancer patients who lose their entire life savings within two years of diagnosis ¹¹¹

62%

Percent of cancer patients in debt because of their treatment from 1998–2014 112

\$92,098

Average amount a cancer patient lost from 1998–2014 113

\$7,500

Median lost wages for patients or their families while undergoing treatment for malignant brain tumors ¹¹⁴

\$16,346

Average annual health care expenditures cancer patients have to pay for out of their income or savings or by taking on medical debt ¹¹⁵

40 - 80%

Percent of cancer patients who had to quit working while undergoing treatment from 1998–2014. Without adequate unemployment and disability benefits, people have to struggle with losing income on top of their illness. And for many people, losing a job means losing health insurance too. ¹¹⁶

53%

Percent of people with disabilities under 65 on Medicare who had problems with medical bills in the last year, compared to 42% on individual insurance plans, 35% on Medicaid, and 32% on employer-based plans ¹¹⁷

\$2,904

Average amount patients with type 1 diabetes on high-deductible health plans have to pay out-of-pocket for insulin, medical supplies, and related expenses on top of their health insurance premiums each year. 1 in 4 have to pay more than \$4,119. 118

30% vs. 4%

Portion of annual income the poorest and wealthiest households have to pay for insurance and out-of-pocket medical expenses each year ¹¹⁹

-47.6% vs. -2.7%

Reduction in income for the poorest 10% of households and the wealthiest 10% after paying insurance and medical costs ¹²⁰

\$300 billion

Total national income redistributed from poorer households to wealthier ones each year by regressive health insurance premiums and out-of-pocket costs (1.37% of total income) ¹²¹

16.3 million

Number of people pushed into poverty or near-poverty (<150% of the federal poverty line) each year by insurance and medical costs ¹²²

10.2% vs. 0.9%

Average out-of-pocket costs as a percent of annual income for the lowest-income 20% and highest-income 20% of American households ¹²³

16.3% vs. 4.1%

Average insurance premiums and out-of-pocket costs as a percent of annual income for the lowest-income 20% and highest-income 20% of American households ¹²⁴

21%, 16%, 13% and 7%

Percent of Black, Latinx, White and Asian people whose families had problems with medical bills within the last 12 months ¹²⁵

74.9%

Portion of total annual income that the most costburdened tenth of Medicare beneficiaries have to spend on out-of-pocket health care costs ¹²⁶

94.1%

Portion of total annual income that the most costburdened tenth of *low-income* Medicare beneficiaries (less than 200% of the poverty line) has to spend on out-of-pocket health care costs ¹²⁷

\$38,688 & \$51,030

Average medical out-of-pocket medical expenses for elderly individuals and couples, respectively, in the last five years before death ¹²⁸

43%

Portion of seniors who have to pay more for out-of-pocket medical expenses than they have in non-housing assets in the last five years they're alive. 25% have to pay more than their total assets. 129

1 in 3

Portion of women currently paying off medical bills, versus one in four men. Women are also more likely to have problems paying medical bills, have to delay or forgo care, and have to skip doses of medication or cut pills in half. ¹³⁰

Employer-Based Insurance's Cost Burdens and Coverage Gaps

Employer-based insurance is often touted as the gold standard of health security in the United States, yet people on employer-based plans face big challenges. Workers and employers pay huge and mounting health care costs, more than swallowing up any wage gains. Yet despite all that they're paying, workers face coverage gaps and eligibility restrictions, the threat of unaffordable bills and medical debt, the burden of having to "choose" between multiple plans that impose major costs and don't meet their needs, and the very real possibility of losing both their jobs and their insurance. Tens of millions of workers are underinsured and living in medical and financial precarity.

Too Much of Workers' Income Goes to Health Care

40%

Average cost of employer-based health insurance paid directly by employees through premiums and out-of-pocket costs. A significant portion of employer-paid premiums are also indirect employee costs that would otherwise be received in the form of higher pay. ¹³¹

\$12,080

Total premiums and out-of-pocket costs the 10% most cost-strained workers had to pay in 2017 132

7.8 to 15.5%

Workers' average premiums and deductibles for employer-based insurance as a percentage of annual income across states, ranging from a low of 7.8% in Hawaii to a high of 15.5% in Louisiana ¹³³

50 / 50

States in which the combined costs of workers' premiums and deductibles outpaced wage growth from 2008 through 2018. The combined cost rose from 7.8% to 11.5% of middle-income workers' income. ¹³⁴

For more on workers' health costs on employer-based insurance plans, see Households' Rising Health Expenditures above.

Workers Shoulder an Increasingly Large Share of Premiums

\$21,342, \$22,855, \$7,470

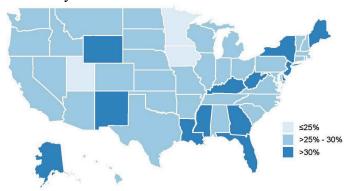
Average combined employee-and-employer premiums in 2020 for the average family, for the average family of four and for average individual on employer-based insurance ¹³⁵

1 in 10

Portion of family plans for which annual employeeand-employer premiums exceed \$28,000 per year¹³⁶

11

Number of states in which total premiums on the average family exceeded 30% of median household income by 2016^{137}



Source: Penn LDI & United States of Care

\$6,797

Average worker share of annual premiums for family plans in 2020. Premiums for the lowest-paid workers average \$8,439, while for the highest-paid they average \$6,192. ¹³⁸

\$13,157

Average family-plan premiums for the 10% of workers with the highest premiums ¹³⁹

4%

Percent of workers on employer-based insurance who pay no monthly premiums ¹⁴⁰

27% - 33%

Average portion of premiums employees pay directly for family plans ¹⁴¹

+ 55%

Increase in premiums for employer-based insurance plans from 2008 to 2018. Workers' earnings increased over the same period by 26%. 142

+ 22%

Increase in the average premium for family coverage from 2015 to 2020, outpacing increases in both worker earnings (15%) and inflation (10%) ¹⁴³

102%

Percent of employee + employer premiums workers must pay to stay enrolled in their health insurance through COBRA when they leave a job ¹⁴⁴

\$20,599

Average annual cost of COBRA premiums for workers with family plans after leaving a job. Average premiums for individual plans cost \$7.012. 145

Deductibles and Other Out-of-Pocket Costs Add Up

On top of insurance premiums, working families spend thousands of dollars a year in out-of-pocket health care costs to doctors, hospitals, clinics, pharmacies and retailers of medical equipment and supplies. These deductibles, coinsurance, copayments and bills for uncovered care cost the average family thousands of dollars. Out-of-pocket spending is an extremely regressive form of health care financing: as described above (see "Coverage Gaps and Cost Shifting Hurt People with Chronic Illnesses or Disabilities and Poor People the Most"), sick and poor people bear much heavier costs than the healthy and wealthy.

5 out of 6

Percent of insured workers who have to pay a deductible in 2020 (83%) ¹⁴⁶

2 out of 3

Portion of workers with coinsurance for hospital admissions and outpatient surgery (65%) ¹⁴⁷

3 out of 5

Portion of workers unsatisfied with out-of-pocket costs for uncovered health care services ¹⁴⁸

4x

Increase in deductible amounts in job-based health plans from 2007 to 2019 149

\$1,350

Average deductible for a single worker with employer-based insurance in 2018 ¹⁵⁰

\$2,413

Average deductible for single small-business employees in 2020 ¹⁵¹

\$4,181 - \$4,467

Average deductible for family plans in 2020 among employees on HMO, PPO and POS health plans with lower deductibles ¹⁵²

\$6,189

Average deductible on high-deductible family plans in 2020 153

\$5,000+

Total out-of-pocket costs the 10% most coststrained workers had to pay in 2017 ¹⁵⁴

\$16,300

Allowable out-of-pocket maximums for family plans in 2020 under federal law ¹⁵⁵

\$17,943

Average out-of-pocket costs among families declaring bankruptcy for medical reasons, 2007 ¹⁵⁶

Coverage Gaps, Narrow Networks and Barriers to Care

4 out of 10

Insured adults under 65 each year who receive an unexpected medical bill ¹⁵⁷

1 in 3

Portion of adults under 65 with private insurance each year who are forced to skip care each year due to costs (31%). In comparison, 22% of people on Medicaid are forced to skip care. ¹⁵⁸

1 in 5

Portion of employees with insurance from big employers each year who are billed for out-of-network care ¹⁵⁹

1 in 5

Portion of employees unsatisfied with their insurance benefits ¹⁶⁰

1 in 5

Portion of workers experiencing health care cost increases who purchase supplementary insurance coverage (18% in 2017) ¹⁶¹

Unaffordable Bills and Medical Debt

34%

Portion of workers with employer-based plans who cannot afford a \$500 medical bill ¹⁶²

36-40%

Percent of workers with employer-based plans who said they struggled to pay medical bills within the last 12 months. Even more, 51%, said they or a family member had to skip care. ¹⁶³

19%

Percent of Medicaid enrollees who struggled to pay medical bills in the last 12 months—half as often as people with private insurance ¹⁶⁴

31%

Percent of adults under 65 on employer-based plans who faced problems with medical bills within the last year ¹⁶⁵

24%

Percent of adults under 65 on employer-based plans who are in medical debt. For most of these people, the debt is over \$2,000, and for 10% it's over \$10,000. 166

> 1 in 8

47% of workers' health care costs increased from 2017 to 2018, and of those 25% were forced to borrow money to pay medical bills. (This study didn't report how many people whose costs held steady nevertheless had to borrow money.) ¹⁶⁷

The Burden of "Choice" Between Private Plans

Proponents of private insurance argue that workers and patients are better off choosing between different insurance plans with different costs and different coverage, but it's impossible for people to anticipate their future medical needs. Most people simply want to know they and their families will be able to get care when they need and won't have to go broke in the process. Having to choose between multiple plans that don't cover all of one's medical needs is no choice at all.

37%

Percent of employees who reported that their employer or benefits company provided no education or advice on benefits in 2018 ¹⁶⁸

40%

Percent of people with employer coverage who said they had difficulty understanding how much they had to pay out-of-pocket in 2018 ¹⁶⁹

2 in 3

People with employer coverage said it was difficult to find out how expensive medical treatments would be in 2018 170

Workers Lose Coverage as They Change Jobs or Their Jobs Are Cut

1 in 3

Portion of adults with employer-based insurance who experience a change in primary health insurance every two years (34.6%) ¹⁷¹



28%

Percentage of people on an employer plan in Michigan who were not on that same plan a year later ¹⁷²

26.8 million

Number of people who lost insurance because of a job loss to the COVID-19 pandemic from March 1 to May 2, 2020. 31 million workers filed for unemployment, and 78 million people were in families in which someone lost a job. ¹⁷³

Most Workers Aren't Enrolled in Insurance Through Their Own Employers, and Many Are Uninsured

Fewer than half of workers are enrolled in insurance plans through their employers. Some of these workers have alternative coverage, often through a spouse, but many do not. Nearly half of employers don't provide health benefits, employers who offer health benefits nevertheless declare one in five workers ineligible and many workers who have the option of coverage can't afford to enroll or simply find the enrollment process too confusing. And most people who work outside of traditional employment—temp workers, unpaid caregivers, freelancers and others—don't have the possibility of employer-based insurance at all.

47%

Percent of U.S. workers enrolled in health plans with their own employers ¹⁷⁴

48%

Percent of kids who are enrolled in employer-based insurance plans ¹⁷⁵

44%

Percent of employers that offer no health benefits. (Because most large employers offer health benefits, 89% of workers are employed at firms that offer at least minimal benefits. Many of these workers don't enroll in their employer's health plan because their employer deems them ineligible based on their job description or work hours, they have other coverage or the cost sharing is more than they can afford.) ¹⁷⁶

27%

Percent of workers who work at employers that provide no health benefits of any kind. The rate is 31% among non-union workers (versus just 4% among unionized workers), 48% among employees of small businesses, 50% among service workers, 73% among the lowest-wage workers and 76% among part-time workers. 177

36%

Percent of workers at employers that provide health benefits who are not enrolled ¹⁷⁸

10 million

Number of workers eligible for an insurance plan through their employer who are nevertheless uninsured, usually because the plan is more than they can afford ¹⁷⁹

18%

Percent of workers at employers that offer some workers health benefits, but who are ineligible to receive benefits ¹⁸⁰

56%

Percent of workers who get no dental coverage through their employer. 73% of small-business employees and 90% of the lowest-paid workers get no dental benefits. ¹⁸¹

22%

Percent of employed workers not offered health insurance by their employer in 2018. 42% of food and accommodations workers' employers and 33% of retail workers' employers offer no insurance. 182

44%

Percent of small firms that did not offer health benefits in 2019 ¹⁸³

14.6%

Percentage of private-sector employers with fifty or fewer workers who offered insurance in 2014 but not in 2015 ¹⁸⁴

Employers Are Stretched, Too

Most employers pay the lion's share of health premiums for workers and often for their families, while insurance, hospital and drug companies keep driving premiums higher and higher. Small businesses and nonprofits are especially stretched, but all employers are feeling the strain. Nor are employers the only ones paying for all of this: much of the money that employers are pumping into insurance premiums would arguably otherwise go to workers in the form of higher pay. In addition, because the federal government spends hundreds of billions of dollars subsidizing employer-based health insurance, and federal, state and local governments are having to pay increasing amounts for their employees' health care, the public ends up paying more and more each year as health care companies drive up premiums.

\$15,754

Average employer premium in 2020 185

+ 31.8%

Increase in private employers' premiums, 2015-2020 186

+ 53.7%

Projected increase in employers' premiums, 2020-2028 187

#1

The cost of employee health care is the top problem cited by small-business owners. 74% say the cost of employee health care is a problem, and 44% say it's major. 188

67%

Percent of workers covered by "self-insured" plans in which the employer, rather than the government or an insurance company, assumes the risk that one or more employees will need major medical treatment. Self-insured employers run the risk of bankruptcy, and states have no legal authority to regulate self-insured employer plans. ¹⁸⁹

\$25.1 billion

Amount paid by state governments in 2013 for state employees' health care. State and local governments provide essential health benefits to workers and retirees, thanks to hard-won fights by public employees' unions, yet these benefits are always under budgetary attack. Under Medicare for All, the federal government would assume responsibility for financing health care, relieving both state and local governments and workers of this burden and precarity. ¹⁹⁰

Cost Burdens and Coverage Gaps in Medicare and Medicaid

Coverage gaps in public insurance programs are entirely unnecessary: they are not the result of imaginary economic laws or actuarial math, but are a political choice. Rather than fully covering the care people need, Congress has decided to prevent Medicare from covering long-term care and medical treatment of people's eyes, ears, teeth and feet. It has also created expensive copays and deductibles that block seniors and people with disabilities from going to the doctor and filling prescriptions. In Medicaid, Congress and state legislatures have decided not to automatically cover essential care like dental care for everyone, and have weaponized racist, anti-poor, austerity-budget rhetoric to paint people on Medicaid as somehow "undeserving." This provides them with political cover to perennially underfund Medicaid even as they fully funded health insurance tax deductions for wealthier people, leaving enrollees without enough doctors or medical facilities to treat Medicaid patients. Lawmakers have also decided to exclude most of the U.S. population from both of these programs, including a large majority of people under 65, undocumented residents of all ages and income levels, and newly arrived immigrants and newly disabled people. Yet none of these decisions are permanent: any of these gaps or exclusions could be closed with a single bill.

1 in 4

Portion of Medicare beneficiaries who are underinsured (23.1% nationwide), ranging from 16.0% in DC to 31.7% in West Virginia ¹⁹¹

76%

Portion of orthopedists' offices that refused to offer an appointment to a Medicaid-insured child with a fracture because of low provider payments and no requirement that doctors treat patients ¹⁹²

62%

Portion of seniors with no dental coverage ¹⁹³

75%

Portion of seniors with neither Medicaid nor private long-term care insurance ¹⁹⁴

\$2,000

Level to which seniors in most states must spend down their assets in order to qualify for long-term and lower cost-sharing care through Medicaid ¹⁹⁵

29%

Portion of Medicare households (including both seniors and younger people with disabilities) who spend more than 20% of their income on medical expenses that aren't covered by Medicare. 36% of households age 75-84 and 40% of households over age 84 pay more 20% of their income. 64% of all Medicare households pay more than 10% of their income. 196

31%

Percent of seniors who are concerned about being able to pay for basic health care in the next 12 months. 38% are concerned a major medical event could force them into bankruptcy. 197

43%

Portion of seniors who have to pay more for out-of-pocket medical expenses than they have in non-housing assets in the last five years they're alive. 25% have to pay more than their total assets. ¹⁹⁸

\$27,000

Median out-of-pocket expense seniors living past age 95 have to pay after they pass their 70th birthday. The 95th percentile has to pay an average of \$269,000. ¹⁹⁹

² Surveying adults under 65, The Commonwealth Fund classifies 43.8 million people as insured all year but underinsured according to

¹ The Commonwealth Fund, for example, defines someone as underinsured if their deductibles are more than 5% of their income, their total out-of-pocket costs (not counting premiums) are more than 10 percent of their income, or if their income is under 200% of the federal poverty line and their total out-of-pocket costs are 5% of their income. By this definition, The Commonwealth Fund finds that 45% of adults under the age of 65 are underinsured, yet in the very same survey finds that costs forced 23% of people who are "not underinsured" to skip medical care in the last year and that 25% of "not underinsured" people received unaffordable medical bills, carry medical debt, or had to change their way of life to pay off medical bills. This suggests that 59% of people are underinsured (25% x 55% + 45% = 59%). This expanded estimate falls close to data from the National Health Interview Survey according to Yabroff et al., who define medical financial hardship as "as problems paying medical bills and/or paying off medical bills over time; psychological hardship, as worry about paying costs of serious illness and/or normal health care; and behavioral hardship, as delaying and/or forgoing care due to worry about cost and/or being unable to afford needed care." They find that 56% of adults 18 and over experience hardship each year. A third measure from the Kaiser Family Foundation comes adults 18-64 if they had to pay for their insurance copays, deductibles or coinsurance was more than they could afford. According to this definition, 75% of U.S. adults under 65 are underinsured. Ultimately there is no perfect definition nor precise data for underinsurance, but it is clear that a significant majority of *insured* U.S. adults are routinely forced to delay or forgo care because of cost barriers, coverage gaps, or non-covered providers and/or to assume unaffordable out-of-pocket medical costs that are not covered by their plans. See Collins, Sara R., Herman K. Bhupal, and Michelle M. Doty (February 2019), "Health Insurance Coverage Eight Years After the ACA: Fewer Uninsured Americans and Shorter Coverage Gaps, but More Underinsured," The Commonwealth Fund, https://www.commonwealthfund.org/publications/issue-briefs/2019/feb/health-insurance-coverage-eight-years-after-aca.; Yabroff, K. Robin, Jingxuan Zhao, Xuesong Han, and Zhiyuan Zheng (August 1, 2019), "Prevalence and Correlates of Medical Financial Hardship in the USA," Journal of General Internal Medicine 34, no. 8: 1494–1502, https://doi.org/10.1007/s11606-019-05002-w.; Hamel, Liz, Mira Norton, Karen Pollitz, Larry Levitt, Gary Claxton, and Mollyann Brodie (January 2016), "The Burden of Medical Debt: Results from the Kaiser Family Foundation/New York Times Medical Bills Survey," Kaiser Family Foundation, https://www.kff.org/report-section/the-burden-of-medical-debt-introduction/.

the definition in footnote 1, and 48.5 million as "not underinsured" yet have unaffordable medical bills, carry medical debt, or have to change their way of life to pay off medical bills. See Collins et al. (February 2019, footnote 1). In addition, in a separate report, The Commonwealth Fund finds that 11.5 million Medicare beneficiaries are underinsured (including both people over 65 and people with disabilities under 65, but based on the Fund's narrow definition of underinsurance). (See Schoen, Cathy, Claudia Solís-Román, Nick Huober, and Zachary Kelchner (May 2016), "On Medicare But At Risk: A State-Level Analysis of Beneficiaries Who Are Underinsured or Facing High Total Cost Burdens," Commonwealth Fund, https://www.commonwealthfund.org/publications/issue-briefs/2016/may/medicare-risk-state-level-analysis-beneficiaries-who-are.) The AARP, meanwhile, finds that 10% of Medicare beneficiaries are forced to delay care due to costs and 10% had problems paying medical bills. (See Noel-Miller, Claire (June 11, 2020), "Medicare Beneficiaries' Out-of-Pocket Spending for Health Care," AARP Public Policy Institute, https://doi.org/10.26419/ppi.00105.001.) Ten percent of the Census Bureau's 65-and-over population is 5.4 million. Using this more conservative estimate, we calculate that 43.8m + 48.5m + 5.4m = 97.7 million are underinsured. In their report, Yabroff et al. (August 1, 2019, footnote 1) find that 137.1 million adults in the U.S experience medical financial hardship each year. To calculate how many *insured* people experience financial hardship, we can subtract the number of uninsured adults who experienced financial hardship according to Yabroff et al. (1 minus 17.9%), multiple this by the uninsured population from the Census Bureau (27.5 million) to find that 22.6 million uninsured people experience medical financial hardship each year. Subtracting 22.6 million from 137.1 tells us that 114.5 million insured people experience medical financial hardship, very close to our first estimate of 117.1 million. Lastly, we calculate 90 million underinsured people on private insurance by multiplying Yabroff et al.'s 56.4% rate of medical financial hardship for people 18-64 on private insurance plans and 35.2% rate for seniors on both

Medicare and private insurance plans by Census Bureau figures (142.291 million 19-64 year-olds on private insurance and 28.848 million 65+ year-olds on both Medicare and private insurance) to calculate that 80m + 10m = 90m. For Census figures, see U.S. Census Bureau, "Table HI05_ACS. Health Insurance Coverage Status and Type of Coverage by State and Age for All Persons: 2019," https://www.census.gov/data/tables/time-series/demo/health-insurance/acs-hi.html.

³ See explanation in footnote 1.

- ⁴ Hamel, Liz, Cailey Muñana, and Mollyann Brodie (May 2019), "Kaiser Family Foundation/LA Times Survey of Adults with Employer-Sponsored Insurance," https://www.kff.org/private-insurance/report/kaiser-family-foundation-la-times-survey-of-adults-with-employer-sponsored-insurance/.
- ⁵ Collins et al. (February 2019), footnote 5.
- ⁶ Wang, Penelope (August 1, 2018), "Sick of Confusing Medical Bills?" Consumer Reports, https://www.consumerreports.org/medical-billing/sick-of-confusing-medical-bills/.
- ⁷ Collins, Sara, Gunja, Munira and Doty, Michelle, "How Well Does Insurance Coverage Protect Consumers from Health Care Costs?" *The Commonwealth Fund* (October 18, 2017). https://www.commonwealthfund.org/publications/issue-briefs/2017/oct/how-well-does-insurance-coverage-protect-consumers-health-care
- ⁸ According to NPR et al. (February 2016), footnote 15, 26% of U.S. adults are forced to skip care. 24% of those people (3.6% of all U.S. adults) were turned away. 3.6% of the Census Bureau's total of 245,770,000 adults 19+ is 8,847,720. See Census Bureau, "Table HI-05_ACS. Health Insurance Coverage Status and Type of Coverage by State and Age for All Persons: 2019," American Community Survey, https://www.census.gov/data/tables/time-series/demo/health-insurance/acs-hi.2019.html.
- ⁹ 11.4 million of the country's 330.4 million people are on ACA exchange plans in 2020. See Kaiser Family Foundation, "Marketplace Enrollment, 2014-2020," https://www.kff.org/health-reform/state-indicator/marketplace-enrollment/.; U.S. Census Bureau, "U.S. and World Population Clock," https://www.census.gov/popclock/.
- ¹⁰ Aron-Dine, Aviva & Matt Broaddus (March 21, 2019), "Improving ACA Subsidies for Low- and Moderate-Income Consumers Is Key to Increasing Coverage," Center on Budget and Policy Priorities, https://www.cbpp.org/research/health/improving-aca-subsidies-for-low-and-moderate-income-consumers-is-key-to-increasing.
- ¹¹ Collins, Sara R., Munira Z. Gunja, and Gabriella N. Aboulafia (August 19, 2020), "U.S. Health Insurance Coverage in 2020: A Looming Crisis in Affordability," The Commonwealth Fund, https://www.commonwealthfund.org/publications/issue-briefs/2020/aug/looming-crisis-health-coverage-2020-biennial.
- ¹² Collins et al. (August 19, 2020), footnote 10.
- ¹³ Centers for Medicare and Medicaid Services, "The 'metal' categories: Bronze, Silver, Gold & Platinum," Healthcare.gov, https://www.healthcare.gov/choose-a-plan/plans-categories/.
- ¹⁴ Author's calculations here and in the following chart are based on Yabroff et al. (2019, footnote 1) and Census Bureau Table HI05_ACS (footnote 2). Actual percentages may vary slightly because the Census Bureau's figures are not entirely mutually exclusive.
- ¹⁵ Medical Debt Among People With Health Insurance | The Henry J. Kaiser Family Foundation
- ¹⁶ Kaiser Family Foundation (March 2018), "Coverage, Access, and Affordability: Key Findings from the 2017 Kaiser Women's Health Survey," http://files.kff.org/attachment/Issue-Brief-Womens-Coverage-Access-and-Affordability-Key-Findings-from-the-2017-Kaiser-Womens-Health-Survey.
- ¹⁷ See NPR, Robert Wood Johnson Foundation, and Harvard T.H. Chan School of Public Health (February 2016), footnote 27
- ¹⁸ Hamel, Liz, Cailey Muñana, and Mollyann Brodie (May 2019), "Kaiser Family Foundation/LA Times Survey of Adults with Employer-Sponsored Insurance," https://www.kff.org/private-insurance/report/kaiser-family-foundation-la-times-survey-of-adults-with-employer-sponsored-insurance/.
- According to Gallup, 33%, and according to the Federal Reserve, 31%. See Saad, Lydia (December 9, 2019), "More Americans Delaying Medical Treatment Due to Cost," Gallup, https://news.gallup.com/poll/269138/americans-delaying-medical-treatment-due-cost.aspx.; Board of Governors of the Federal Reserve System (May 2015), "Report on the Economic Well-Being of U.S. Households in 2014," https://www.federalreserve.gov/econresdata/2014-report-economic-well-being-us-households-201505.pdf.
- ²⁰ Saad et al. (December 9, 2019), footnote 19.
- ²¹ Board of Governors of the Federal Reserve System (May 2015), footnote 19.
- ²² Robin A. Cohen and Maria A. Villarroel (July 15, 2020), "Selected Financial Burdens of Health Care Among Families With Older Adults, by Family Composition: United States, 2017–2018," National Health Statistics Report No. 144, National Center for Health Statistics, https://www.cdc.gov/nchs/data/nhsr/nhsr144-508.pdf.
- ²³ Saad et al. (December 9, 2019), footnote 19.
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